

Dear family,

We've been back in the classroom for a week now and, as we get back into the swing of things, we here at the Barcelona Education Consortium **want to welcome you once again and share information of interest with you.**

As you know, your school forms part of the city's public school network. The city's primary schools, consolidated schools and secondary schools are led by their principals, and feature great educational teams guided by the city's educational services, the educational inspection office and the central services of the Education Consortium.

The Education Consortium is a large and complex organisation created by the Department of Education and Vocational Training and the Barcelona City Council to manage and support the city's schools and educational community. The start of this school year includes a novel aspect: the **general consultation portal for families and citizens**. This [new channel for requests, which you will find at this link](#) or through the contact page on the Consortium's website, simplifies the school system's capacity to respond to questions and unifies all incoming general queries in a single space organised by topics. We hope that this portal will be easy and clear for you and will help us to provide more personal and agile responses.

Furthermore, enclosed in this letter you will find **basic information related to the people and services that can provide support** for your children's education, the roles they carry out and the available means of contact.

Barcelona is home to 12,000 professionals who work to educate the city's children and youth and guide them in their development. Over the past few weeks we have been preparing for the start of the school year, and in the coming months **we will continue to work together with all our families to make progress on what is most important: your children's education and well-being.**

On behalf of this great team, we send you our warmest greetings and hope that we will all contribute together to making this school year full of enriching and educational experiences and learning!

Anna Terra

Manager of the Barcelona Education Consortium

Barcelona, 17 September 2025



**Consorci d'Educació
de Barcelona**
Generalitat de Catalunya
Ajuntament de Barcelona

Let's have a great start to the school year!



Our people and support services

We provide support and guidance throughout your children's education. We appreciate your confidence in us!

edubcn.cat

The professionals at your school

The tutor is the main point of reference when it comes to knowing how your child is progressing in school and regarding their educational needs. The tutor provides personalised guidance for students in coordination with the other teachers and professionals at the school. The administration supports them, promotes the educational objectives and listens to families' needs and concerns.

What is the role of the education inspection office?

The Education Inspection Office oversees the education system as a whole and is responsible for the supervision, assessment and evaluation of schools and educational services. In the city of Barcelona, this office operates by districts, where it supports and works with schools and educational services to promote projects to improve educational quality, inclusion and equity. Its objective is to ensure that regulations are properly applied, that rights are exercised and that the subsequent obligations are met. The office also attends to the interests and needs of the educational community.

MORE INFO

Who are the educational psychologists? What support do they offer?

Educational psychologists form part of the educational psychology counselling and guidance teams (EAP). **Together with the employees at your child's school, they can help you understand your child's needs**, and what resources or support are most appropriate, both in school and outside of it (e.g. leisure activities). Other specific education teams and services* work with schools and support the diverse needs of pupils in primary and secondary education. You can contact some of them through the EAP.

MORE INFO

What is the Barcelona Education Consortium?

We are the educational administration in the city of Barcelona, formed by the Department of Education and Vocational Training and the Barcelona City Council. We manage the 300 public schools in the city. As the city's educational administration, **we serve public and state-subsidised schools**. As family members, you have several channels available (online through the newly created queries and requests channel, by phone, and through the Family Assistance Office by appointment) to address your requests and needs.

MORE INFO

(*) Educational resource centres (CRP), language and social cohesion professionals (LIC), school counsellors, specialised support service for hearing and language (CREDA), specialised support service for visual needs (CREDV), and specialised support service for behavioural disorders and pupils on the autistic spectrum (CRETDIC).